



MEET THE CENTER FOR DIGITAL WELFARE

An Interdisciplinary Research Center at the IT University of Copenhagen



CENTER FOR
DIGITAL WELFARE

Center for Digital Welfare

Interdisciplinary research on digitalization and welfare

- Rethinking what it means to govern and live in a digitalized welfare society
- Inquiring about what digitalization of welfare means in practice
- Proposing solutions for digitalization that honours sustainable and democratic principles

Welcoming External Organisations

- Public organisations
- Private companies
- Non-profit organisations
- Domain experts
- Research centers and institutions

To explore configurations and consequences of the digitalization of the welfare society bringing different viewpoints into conversation with the purpose of learning and collaborating.



Member Statements



Rikke Frank Jørgensen, Senior Researcher at the Danish Institute for Human Rights

"Through the working groups (The Agile State and Digital Citizenship) we have gained access to an inspiring interdisciplinary space, where we can discuss digitization of the welfare state together with other researchers and practitioners. It is a super complex subject, and therefore it is extra important to have a specific and trustful exchange between researchers and practitioners."



Nikolaj Skovmann Malkov, Manager at Implement Consulting Group

"In Implement we are doing a lot of work on public digital transformations. Therefore, we find it natural to take part in the important and interesting work with the Center for Digital Welfare. I have participated in the working group for the agile state. Through the working group meetings and field trips I have found great value in being able to share and discuss my practical insights and experiences with peers and researchers thus gaining access to new perspectives and knowledge relevant to my daily work."



Marika Sabroe, Programme manager at Constructive Communities

"Our membership in the Center for Digital Welfare provides us a valuable network of other practitioners as well as researchers, and a place where we can discuss digital challenges and gather new inspiration for our professional practice."

Activities

Being a Member

A CDW member is invited to participate with one or two representatives in the activities of at least one working group and have up to five representatives participating in the CDW's open events.

Please note that (most) activities will be held in English as about half of the researchers at the ITU are internationals.

Explorations – Working Group Activities

In each working group, joint meetings (known as explorations) take place two times per semester.

Participation enables members of the working group to discuss current issues, either identified in past, ongoing or upcoming research within the subject matter.

The format of the meetings is professional, project-oriented, and inclusive.



Expeditions – Centerwide Events

Field expeditions are ad hoc 3-7 hour guided tours and presentations given by a working group lead or another engaged CDW researcher.

The aim of the expeditions is to attain insights into the Danish welfare society. The expedition format is casual, yet each expedition has a clear professional focus and invites all expedition members to engage in discussions.



Distinguished Speakers Series – Centerwide events

Every semester at least two prominent academic profiles are invited to talk on their research related directly to digital welfare. Each talk is followed by a Q&A, allowing the audience to engage directly with the speaker.

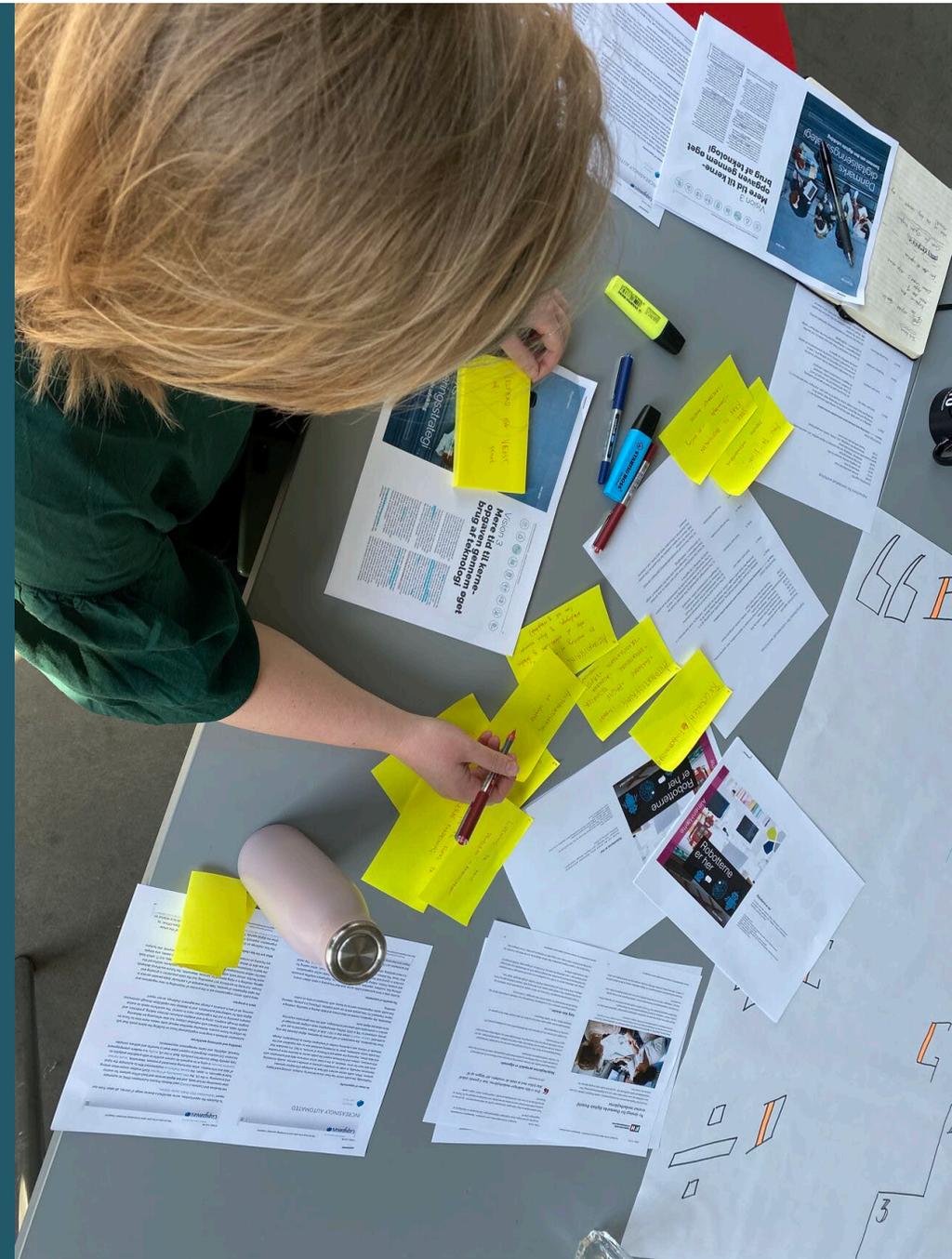
The talk takes place in the late afternoon, and subsequent to each talk the participants can network over snacks and drinks.



Research Ideas Workshops – Centerwide Events

These workshops are 3–4-hour matchmaking events, taking place 1 to 2 times per year.

They revolve around research ideas pitched by the CDW researchers to the members to seek out potential project partnerships. The research ideas workshop is constructive and relaxed environment, allowing for creative thinking and cooperation.



The CDW Working Groups

Participation in a Working Group provides members access to information about past, on-going and planned research on the particular subject matter of the Working Group. A Working Group presents an opportunity for members to partake in discussions that inform new research.



The Agile State

Works on topics of public sector digitalization.



Digital Citizenship

Works on topics of digitalization's impact on citizenship.



Future of Work and Well-Being

Works on topics of the the transformation of work and working lives, as well as the promotion of well-being and quality of life.

The Agile State

Focuses on the digitalization of the public sector, including:

- The agile transformation of the public sector and its implications
- How digitalization is impacting democratic values such as trust and transparency and instituting new governance logics and practices
- Ethical considerations when using data and AI in the public sector

Potential types of external members:

- Tech companies
- Consultancies
- Unions for IT employees
- Public agencies and institutions
- Other research institutions
- Domain experts

Examples of research projects:

- Welfare after Digitalization (funded by the Velux Foundations)
- Development of teaching material on the use of data in municipal professional practices - cases from the health and elderly sectors (funded by Ministry of Higher Education and Science)



The Agile State
Working Group Lead:
Irina Papazu

Digital Citizenship

Focuses on how digitalization impacts citizenship, including:

- Critical approaches towards digitalization of the welfare state – also in terms of social, material and/or emotional impact
- How digitalization impacts citizens, families, and their environments
- How digitalization of welfare services and institutions create new kinds of relations emerge between with citizens and “non- citizens” (e.g., data, DNA, tissue, insects, robots)

Potential types of external members:

- Large NGOs
- Tech companies
- Danish municipalities, including Local Government Denmark (KL)
- Relevant public agencies and institutions
- Other research institutions
- Domain specific system developers
- Domain experts

Examples of research projects:

- Infrastructure for Partially Digital Citizens: Supporting Informal Welfare Work in the Digitized State (funded by Nordforsk)
- Social Isolation Among Older People Living Alone Under Covid-19 (funded by the EGV Foundation)



Digital Citizenship
Working Group Lead:
Sisse Finken

Future of Work and Well-Being

Focuses on the transformation of work and working lives, as well as the promotion of well-being and quality of life, including:

- How, under the sway of digital and generative technologies, the nature of work and jobs is changing rapidly
- How to promote well-being and quality of life as fundamental aspects as digitalization and new technologies are transforming work, working lives and the society we live in
- How to gain a deeper sociotechnical understanding of the interdependent relationship between humans and technology
- How to advance societal needs by providing knowledge for developing and designing intelligent technologies that operate in harmony with human workers
- How to explore ways of mitigating potential risks including inequity arising from working at the human-technology frontier

Potential types of external members:

- Tech companies
- Unions and workers associations
- Danish municipalities, including Local Government Denmark (KL)
- Domain experts



Future of Work and Well-Being Working Group Lead:
Louise Harder Fischer



Cost structure

The membership price varies depending on your organisations' type. The prices below are guiding.

| | |
|---------------------|----------------------|
| NGO | Free |
| Public Organisation | 5.000 DKK per year |
| Small Business | 10.000 DKK per year |
| Medium Business | 50.000 DKK per year |
| Large Business | 100.000 DKK per year |

Any Questions? Please Reach Out!



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